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# "Hey Dave, can you help me with...."

## Smart Phone/Tablet (iPad, etc) Support

- How do I reset my password?
- I took photos on my iPhone. How do I see them on my iPad? What is the "iCloud?"
- How do I save photos from a text to my phone?
- How do I connect my iPad to the internet?
- How do I extend my battery life?

## **Printer Support**

- How do I change printing formats?
- What ink should I buy for my printer?
- How do I install ink for my printer?
- How do I scan a document and Email it to my bank?

# App Support

- My Daughter lives in Seattle. She wants me to join Facebook and Twitter. How do I do that?
- My friends and family are doing virtual get togethers. They are using Zoom, Skype and FaceTime. How do I use those applications?
- How do I download and delete apps?

## **Computer Support**

- How do I hook up WiFi?
- How do I use Anti-virus software?
- How do I put old photographs onto my computer?

#### Speaker/Stereo Support

- How do I hook up the Blue Tooth Speakers my son gave me for my birthday?
- How do pair up my SONOS speakers for surround sound in my bedroom?

## **Television Support**

- How can I access Netflix on my smart TV?
- I have so many remote controls. How can I simplify this?
- I hate calling Comcast Customer, Dish, or DIRECTV, can you call them?
- What's the difference between Sling TV and YoutubeTV compared to Direct TV or Dish?

## **Other Tech Issues?**

- How can I pair my smart phone to my car?
- How do I use my Alexa or Google Home?

#### Pricing: \$25 per half hour/\$45 per hour

## If I can't solve your problem there's no charge